

**DEPARTMENT OF MUNICIPAL ADMINISTRATION
CHITTOOR MUNICIPAL CORPORATION**

From

G.Balas. bramanyam, B.tech.
Commissioner,
Chittoor Municipal Corporation,
Chittoor.

To

The District Collector,
CHITTOOR.

Sir,

Roc.No. 175/E1/2016, Dated ://.09.2017.

Sub:- 14th Finance Commission - Service Level Benchmarking - Chittoor Municipal Corporation Operationalizing amended service level Benchmarking frame work in ULB to be eligible to access the performance Grant for the Year, 2017-18 - SLB values for the indicators for the year, 2016-17 and achievable targets for the year, 2019-20 Publication in the District Gazette - Requested - Reg.

Ref:- 1. D.O. Lr.Roc No.14376/2015/B4, Dated: 26.12.2015 of the Director of Municipal Administration, A.P., Guntur.
2. Council Resolution No.157, Dated:03-02-2017 of the Chittoor Municipal Corporation.
3. As per instructions from DMA's Meeting held on 06.09 2017.

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I submit that the Director of Municipal Administration, A.P., Guntur in their D.O Lr. Roc No.14376/2015/B4, Dated: 26-12-2016 has directed to obtain Council Resolution for operationalizing amended service level Benchmarking frame work in ULB to be eligible to access the performance Grant for the year, 2017-18 SLB values for the indicators for the year, 2016-17 and achievable targets for the year, 2017-18 and publish the same in the amended District Gazette and submit the gazette copy to C/c DMA by 12-9-2017 for taking necessary action.

In this connection, I submit the Hon'ble Mayor's in anticipation i.e. approved date:09.09.2017 has accepted the amended Service Level Benchmarking values for the indicators for the year, 2016-17 and achievable targets for the year, 2019-20.

Hence I submit herewith a copy of Hon'ble Mayor's in anticipation i.e. approved date:09.09.2017 along with ammended Service Level Benchmarking values for the indicators for the year, 2016-17 and achievable targets for the year,2017-18 and request to publish the same in District Gazette and communicate the same for onward submission to the D rector of Municipal Administration, A.P., Guntur at an early date.

Yours faithfully,

Commissioner,
Chittoor Municipal Corporation.

Encl : As above.

Copy submitted to the Regional Director-cum-Appellate Commissioner, Anantapuramu for favor of information.
Copy submitted to the Director of Municipal Administration, A.P., Hyderabad for favour of information.

4
2017

Chittoor District Gazette NO: 84) 2017

dt. 11.09.2017 is allotted.

 11.9.17
ADMINISTRATIVE OFFICER
COLLECTOR'S OFFICE
CHITTOOR


11.9.17


COMMISSIONER
Chittoor Municipal Corporation

CHITTOOR DISTRICT GAZETTE
LOCAL FUND AND MUNICIPAL SHEET
EXTRA ORDINARY

COLLECTOR'S OFFICE NO. _____

DATE : _____

CHITTOOR MUNICIPAL CORPORATION
CHITTOOR

Notification for amended Service Level Benchmarking values of the indicators for the year, 2016-17 and achievable targets for the year, 2017-18.

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The Hon'ble Mayor's acceptance for in anticipation for amended Service Level Benchmarking values of the indicators for the year, 2016-17 and achievable targets for the year, 2019-20.

S. No.	Indicators	Moud Benchmark	For the Performance Grant of 2017-18		For the Performance Grant of 2018-19		For the Performance Grant of 2019-20
			Status 2016-17	Target 2017-18	Status 2017-18	Target 2018-19	Status 2018-19
Water Supply Services							
1	Coverage of water supply connections	100%	81	84	84	89	89
2	Per capita supply of water	135 lpcd	125.38	127	127	128	128
3	Extent of metering of water connections	100%	0	5	5	10	10
4	Extent of Non-Revenue Water (NRW)	20%	23.5	24	23	23	22
5	Continuity of water supply	24 hours	1	1.5	1.5	2	2
6	Quality of water supplied	100%	100	100	100	100	100
7	Efficiency in redressal of customer complaints	80%	90.05	100	100	100	100
8	Cost recovery in water supply services	100%	19.19	23	23	30	30
9	Efficiency in collection of water supply related charges	90%	87	90	90	90	95
Sewage management (Sewerage and Sanitation)							
1	Coverage of toilets	100%	84	90	90	100	100
2	Coverage of sewage network services	100%	0	0	0	0	0
3	Collection efficiency of sewage network	100%	0	0	0	0	0
4	Adequacy of sewage treatment capacity	100%	0	0	0	0	0
5	Quality of sewage treatment	100%	0	0	0	0	0

Extent of reuse and recycling of sewage	20%	0	0	0	0	0	0
Efficiency in redressal of customer complaints	80%	0	0	0	0	0	20
Extent of cost recovery in sewage management	100%	0	0	0	0	0	0
Efficiency in collection of sewerage charges	90%	0	0	0	0	0	0
Solid Waste Management							
Household level coverage of Solid Waste Management services	100%	83.1	85	85	90	90	100%
Efficiency of collection of municipal solid waste	100%	93.4	95	95	97	97	100%
Extent of segregation of municipal solid waste	100%	40	50	50	80	80	100%
Extent of municipal solid waste recovered	80%	10	15	15	5	60	60%
Extent of scientific disposal of municipal solid waste	100%	50	52	52	65	65	95%
Efficiency in redressal of customer complaints	80%	100	100	100	100	100	100%
Extent of cost recovery in SWM services	100%	10	20	50	50	50	100%
Efficiency in collection of SWM charges	90%	40	45	45	80	80	90%
Storm Water Drainage							
Coverage of Storm water drainage network	100%	75	75	75	80	80	100%
Incidence of water logging / flooding	0%	0	0	0	0	0	0%
		For the Performance Grant of 2017-18 - SLB Status of 2016-17		For the Performance Grant of 2018-19 - SLB Status of 2017-18		For the Performance Grant of 2019-20 - SLB Status of 2018-19	
Coverage of Water Supply (24 X 7) in all Public/Community Toilets	24 hours	YES		YES		YES	
Percentage of waste being processed scientifically	%	50		50		50	

Hence, the amended Service Level Benchmarking value of the Indicators for the year, 2016-17 and achievable targets for the year, 2019-20 has been published in the District Gazette.


Commissioner,
Chittoor Municipal Corporation.